

# Mobile Wi-Fi Hotspot Checkout Policy



The Pine Bluff/Jefferson Co. Library System offers a limited number of mobile Wi-Fi hotspots for checkout at all libraries within the system. Wi-Fi hotspot allows access to the internet for Wi-Fi-enabled devices – such as tablets, laptops, iPads, and smartphones.

The hotspots are portable and can provide unlimited, high-speed Internet access anywhere a cell signal is present. Hotspots are perfect, for patrons without Internet access. Up to 15 devices can be connected to a hotspot at one time.

## **Who can check out a hotspot?**

To check out a hotspot, you must be 18 years of age and have a library card in good standing with Pine Bluff/Jefferson Co. Library System.

## **How do I check out a device?**

Visit or call one of our five locations and ask if a hotspot is available for checkout.

## **How long can I keep it?**

Hotspots are available for checkout for one week, on a first-come, first-served basis. Internet access for hotspots will be deactivated at the end of the lending period, so the device will not work once it is overdue.

The fees for overdue hotspot will be three dollars daily. After 14 days, the hotspot will be declared lost.

## **Can I reserve (or renew) a hotspot?**

Yes, hotspots can be reserved or renewed like all items that are available for check out. *Hotspot renewals will only be granted for an additional week if the device has not been placed on hold.*

**How do I return it?**

The hotspot should be returned to the circulation desk at the same library where it was checked out. Upon returning the hotspot, the item should be fully charged and in the same condition in which it was checked out.

**What information about my Internet usage, if any, is tracked by the library?**

The library does not track your Internet usage. While using the library’s hotspot, you are governed by the same rules as our **Wi-Fi and Computer Use Policy**.

- **How much does it cost?**

Borrowing and using the device is **free!** Fees for replacement cost for a lost, stolen, or damaged hotspot are as follows:

- Mobile Hotspot           \$100.00
- Storage Bag               \$ 5.00
- USB cable                 \$ 10.00
- Processing fee            \$ 10.00

For more information on hotspots, please call your local library.

Main..... (870) 534-4802

White Hall ..... (870) 267-5064

Watson Chapel..... (870) 879-3406

Redfield ..... (501) 397-5070

Alzheimer..... (870) 766-8499