

Wi-fi and Computer Use Policy

Acceptable Use Policy

The Pine Bluff / Jefferson County Library System's computers are primarily intended to be information resources to patrons and tools to assist people with the production of reports, essays and other written communications. Internet access is available at all public access computers. The library system does not provide e-mail accounts. Games, news groups, chat rooms and other similar areas of the Internet are prohibited in the library.

Computer users must use the Wi-fi and public access computers at their own discretion. The Pine Bluff / Jefferson County Library System does not protect persons from information found individually offensive, and cannot validate or invalidate the content found on the Internet. Please evaluate and scrutinize the information you find.

The Internet does contain material inappropriate for viewing by children, which may be offensive to others. The library's computers are easily visible by others, and the viewing of pornographic material is prohibited. If computer or wi-fi use results in the disruption of library services, disturbs other library users, or is inappropriate for a library setting. In these cases, the library reserves the right to end the session, and ask violators to leave.

The library staff will monitor the Internet Use of all patrons to be sure that such use does not violate Arkansas State Law, particularly if such use is harmful to minors as defined by Arkansas Code, section 5-68-501. Anyone who violates the library's computer policy will have their computer privileges suspended, and repeat offenders will revoke their computer privileges. If this occurs, patrons may seek to restore their privileges after six months.

Specific computers have other restrictions due to their location, and must be used as posted. For example, computers in the genealogy room are to be used only for genealogical and historical research purposes. Some computers are limited to persons 18 years of age and older, while others are limited to kids 12 and under and adults assisting kids. Time limits may be imposed if computer demand is greater than the number of computers available.

People who violate this policy will be removed from the computer, may not be allowed to use computers in the future. Violators may also be asked to leave the library.

Top Ten Computer Courtesies

PBJCLS wishes to provide equitable computer access to all citizens. Please observe the following computer courtesies:

1. Guest Passes are available and valid for one-day access.
2. Each library has a time limit for computer use. The time limit for a single session is 90 minutes. If more time is needed, you can ask a staff member to extend your time allowed.
3. Please cooperate with staff who may need to designate computers for staff use only.
4. Do not download and/or install software programs on library computers. A loss of library privileges will occur.
5. Do not access pornographic or obscene materials. If you do, you will lose library privileges.

6. If no computers are available, check with library staff.
7. Save your work on a USB flash-drive. You are limited to saving work on the desktop of the computer.
8. Computer workstations are designed for use by one person at a time. If more than one person is needed at one computer workstation. A librarian will ask you to move to the family pc room.
9. Computers in the children's area are for use by children age 12 and younger.
10. Computers in the young adult area are for use by young adults only (ages 13 to 17).

Computer Use Procedures

Time Limits: To ensure free access for all patrons, the library has installed software on all computers to manage user time limits. All users must have a valid library card to sign on to the computer. Visitors should see a librarian to obtain a guest pass.

Hours of Use: All computers shut down 15 minutes before closing.

Printing: The printing charges are \$0.25 for **Black & White** and \$0.50 for **Color**, per page. PBJCLS is not responsible for loss of data that may occur when printing.

Saving Files and Documents: All documents that are saved must be saved to a USB flash drive belonging to the user. PBJCLS is not responsible for loss of data that may occur when saving documents.

Wireless Access Policy

Wireless Internet access is provided free of charge by Pine Bluff/Jefferson Co. Library System for patrons who have the required hardware and software needed for this service. Wireless Internet access users must agree to the following conditions.

1. Users will comply with the Pine Bluff/Jefferson Co. Library System Acceptable Use Policy.
2. The laptop owner is responsible for setting up their equipment to access the Pine Bluff/Jefferson Co. Library System Wireless Network. Library staff is not permitted to handle patrons' laptops, or other wireless enabled devices.
3. Library staff is not allowed to configure patron's laptops, nor can they provide assistance in connecting to the wireless network.
4. The library will not assume responsibility for the safety of equipment, laptop configuration, or the security of data files resulting from connection to the library's wireless service.
5. Virus and security protection is the responsibility of the patron. No public access hotspot is secure, so anti-virus and firewall software is highly recommended.

6. The library does not guarantee that any particular web site or electronic transaction will work.

7. The library's wireless network may be unavailable or be halted, suspended, or interrupted at any time without prior warning.

8. Gambling, pornography and Internet telephony are not permitted on the library's wireless network.

9. The library uses filtering software to access the wireless service but filters are not 100% reliable.

10. USE LIBRARY POWER AT YOUR OWN RISK...

The library encourages parents to supervise their children's while on the internet. The library staff do not act in the place of a parent to restrict what a child may access.

If you do not agree to the above terms, please disable your wireless connection or turn off your computer.